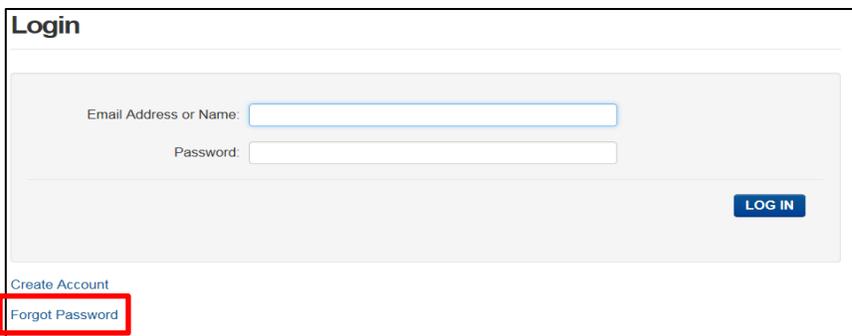


**Existing User Accounts – Resetting Password**

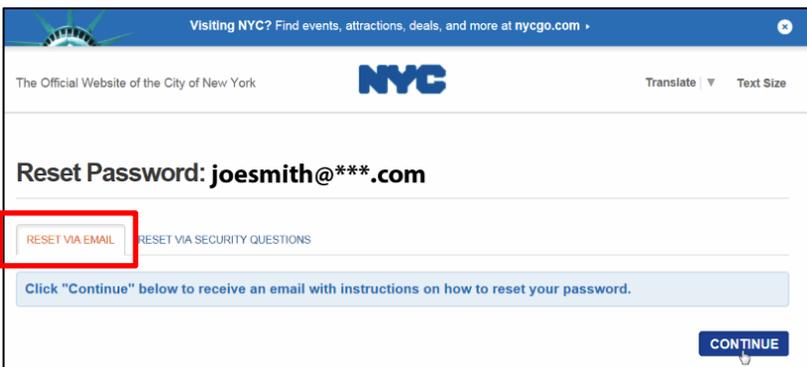
1. Click on the “Sign in” link



2. On the next, nyc.gov login page, click on the “**Forgot Password**” link (see below) and follow instructions on the page.



3. Use the “**RESET VIA EMAIL**” option (default).



4. Check your e-mail for the “**Reset Password**” link and further instructions.
5. For NYC User Account inquires, and/or to report the account issue, “Reset Password” included, please [click here...](#)